

A&E Fire & Security

Protecting people and businesses since 1965

Fire safety, security and electrical services for commercial buildings across Gloucestershire, Bristol, Worcestershire, Herefordshire, Oxfordshire, Wiltshire and Berkshire.

- Fire alarms
- Extinguishers
- Emergency lighting
- Fire risk assessments
- CCTV & intruder
- Access control
- Training
- Electrical

By Appointment to His Majesty King Charles III, Fire Fighting and Fire Detection Services, A&E Fire and Security Ltd, Cheltenham

One company for your fire safety and security

Family-run, independent and trusted by schools, care homes, housing providers and businesses for over 60 years.

1965
Family-run since

100-strong
Engineers, assessors & support team

24/7
Emergency call-outs

4.9 ★
Google rating

What we do

Fire alarms
Design, installation and maintenance to BS 5839-1 under BAFE SP203-1.

Fire risk assessments
BAFE SP205 assessments for every type of building.

Fire extinguishers
Supply, fitting and annual servicing to BS 5306-3.

Emergency lighting
Installation, testing and certification to BS 5266-1.

Fire doors, dampers & risers
Inspections, testing, smoke vents, dry and wet risers.

Gas suppression
Protection for server rooms and critical equipment.

Security systems
NSI Silver intruder alarms, CCTV, access control and perimeter radar.

Nurse call
Installation, maintenance and upgrades for care settings.

Fire safety training
Fire marshal, warden, awareness and extinguisher courses.

Electrical
Commercial electrical installation, testing and PAT testing.





24/7 emergency call-outs

Call any time, day or night. A real person answers at our 24-hour monitoring centre, the fault is diagnosed, and an on-call engineer calls you back. We have a first and second on-call engineer, a security on-call engineer and an on-call manager every night and weekend.

Person
answers, 24/7

15 mins
engineer call-back

1 hour
target on site, 3 hours maximum

The A&E Customer Portal

- Certificates and service reports as soon as the visit is finished
- Defects with photos, graded by severity
- Approve remedial quotes online
- Asset registers with live mapping onto electronic floor plans
- Geolocated assets, plus QR code and barcode labels on request
- All your sites in one view, free for maintenance customers



Why customers choose A&E

- Royal Warrant holder for fire fighting and fire detection services
- BAFE, NSI Silver, CHAS, SafeContractor and Constructionline
- We take over systems installed by others, and only replace what genuinely needs it
- Parts covered for the full manufacturer's warranty, plus 12 months on labour
- Engineers based locally across seven counties

Who we work with

- Schools, colleges and academy trusts
- Care homes and healthcare
- Housing providers and property managers
- Offices, retail and small businesses
- Industrial sites and warehouses

What our customers say

> *"A&E has been appointed by us for the past 5 years on an annual renewal basis. A&E provides an exemplary service working closely with us to address and meet our ever changing fire and emergency compliance and facility needs and providing invaluable advice."*
>
> **Property Services, Cotswold District Council**

> *"Out of all the companies that submitted proposals to us, A&E's was the one that really stood out. We felt most comfortable with the solution they proposed and after meeting with them we were given great confidence in their capabilities."*
>
> **Tania Blonder, Production Planner, The Morgan Motor Company**

> *"I have known A&E for a good number of years, I have a great working relationship with them, and if an emergency arises which we require their assistance they promptly attend."*
>
> **Caroline Ballinger, Cheltenham Borough Homes**

Accreditations

NSI SILVER · CHAS Contractors Health & Safety Assessment Scheme Accredited Contractor www.chas.gov.uk · The Institute of Fire Safety Managers IFSM Tier 3 Nationally Accredited Fire Risk Assessor (NAFRAR) 2021 · BAFE Fire Safety Register Registered Organisation ID: 300678 · SafeContractor Approved www.alcumusgroup.com · IFEDA Independent Fire Engineering & Distributors Association · PlanetMark



Book a free Fire & Security Health Check

Call 01452 712021 · **24/7** 0800 318443
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Web ae-fire.co.uk

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